



May 23, 2003

RE: Dental Claims Reprocessing

Dear Medicaid and PeachCare for Kids Dental Providers,

We have enhanced the WINASAP 2000 software to address the unique needs of dental providers. This enhancement will remedy problems dental providers were experiencing with replicated tooth numbers and dropped digits. On May 22, 2003 we began voiding and reprocessing all dental claims submitted to EDI via WINASAP between April 1, 2003 and May 1, 2003.

ACS is currently in the process of identifying claims for which the tooth quadrant was dropped. Based on completion of that review, ACS will begin reprocessing these claims that denied incorrectly on May 29, 2003.

Thank you for your patience and continued participation in the Medicaid and PeachCare for Kids Programs.